

FIVE

minutes with...

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Q. WHO IS LATRICIA HILL-CHANDLER, GIVE US A BRIEF BACKGROUND:

A. I'm a first-generation college graduate from Magnolia, Arkansas. I received my undergraduate degree from an HBCU in Memphis, Tennessee and my graduate degree from a Christian liberal arts school in Indiana. I've been in diversity work for the past 28 years in multiple industries, including manufacturing, environmental, consulting, higher education, K-12, retail, and now banking. I am passionate and intentional about being inclusive. I love live music, good movies, and great conversation. I am 100% a traveling volleyball mom to my only child, Dyllan.

Q. WHAT PIECE OF ADVICE DO YOU WISH YOU HAD KNOWN WHEN YOU STARTED YOUR CAREER?

A. I wish I would have known that mistakes are also known as "spectacular failures." And, with each mistake comes experiential learning; so, try not to be so hard on myself when I made mistakes, but use it as an opportunity to continue to grow in my career. And, respect is required...being liked is optional.

Q. WHAT'S SOMETHING PEOPLE DON'T KNOW ABOUT YOU?

A. I am one of the world's pickiest eaters! My food can't touch (unless it goes together), it must be served piping hot, and yes, I need condiments with almost everything!

Q. WHAT'S ONE OF YOUR MOST HEARTFELT GOALS?

A. One of my most heartfelt goals is to create opportunities and provide diverse exposures and experiences to my daughter. It is very important for her to see people for who they are, not who she is. The more representation she's privy to, the more she is aware of the diversity of people and cultures, which then allows her the opportunity to comfortably interact with anyone.

Q. WHAT TRAIT DOES THE MODERN BANKER NEED TO HAVE TO BE SUCCESSFUL?

A. The modern banker needs at least 2 things: 1) Self-awareness to understand the ever-evolving demographics as it relates to peers, associates, customers, and the community; and what they all will need for good business; and 2) a good friend who is not a banker. Specifically, someone who looks different, with different experiences,

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preferably different in age, and maybe even a different gender. Multiple perspectives, albeit personally and/or professionally are always good to have around.

Q. IF YOU COULD HOST A TALK SHOW, WHO WOULD BE YOUR FIRST GUEST?

A. My first guest would be Michelle Obama. She’s an amazing woman, mother, wife, daughter, professional and scholar who just happened to be the former

First Lady of the United States. I’d want to talk about everything- from music to fashion to her favorite movie- I’m sure additional random things, too!

Q. WHAT’S YOUR BIGGEST GUILTY PLEASURE?

A. Oh my- I have 2. Shoes and cupcakes! No matter how much weight I gain, or lose, my shoes will always fit, and cute shoes make the plainest outfit look like a Fashion Runway! And cupcakes, period. ▀

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